The Online Writing Suite supported OSU Corvallis, Ecampus, and Cascades students at an increased level in the 2017-18 academic year compared to the 2016-17 academic year. OWS services now include 24 hour response turnaround on submissions, a synchronous option for grammar assistance, and no cap on the number of weekly submissions. These factors increased our capacity to meet record high demand during winter and spring terms this year.

Undergraduate students (80.4%), graduate students (10.5%), post-baccalaureate students (4.0%), and other students including staff, alumni, and post-graduate students (5.1%) comprised this academic year’s userbase. Of the total 1079 submissions, the top five courses that student’s submitted drafts from were WR121 (218 submissions), FW315 (68 submissions), KIN481 (62 submissions), ANS420 (57 submissions), and BRR100 (29 submissions).

Most notably, unique Ecampus students’ use increased by 79.6% compared to 2016-17 when there were 167 unique Ecampus users. This increase in Ecampus students’ use suggests that sustained marketing efforts have been successful and can continue to grow the OWS userbase. To support this increasing demand, we will begin collecting student evaluations and continue to connect with instructors to ensure that we align our services with their students’ writing needs.